

# ISR SERVICES PTY LTD

## INDEPENDENT SAFETY & RISK SERVICES

▼ OCCUPATIONAL HEALTH AND SAFETY ▼ RISK MANAGEMENT ▼ INSURANCE SURVEYING & REPORTING

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**Protecting your Workplace and Business Assets**



## TECHNICAL NEWSLETTER

### Securitel ceases operation

Telstra is phasing out its Securitel alarm monitoring service in December 2009.

Time is running out to convert Securitel alarm systems to suitable alternatives.

As at March 2009, only 30% of approximately 40,000 Securitel clients nationwide had converted their security alarm monitoring to alternative paths.

The problem is non-availability of resources to carry out conversions as we approach the end of 2009.

**Help your client to avoid the rush. If they have a Securitel system, have them convert it now: - installers are going to run out of time.**

Examples of the range of Alarm Transmission Systems available are from the basic Class 1 Dialler alarm transmission, to Securitel alternative Class 3 and Class 4 alarm transmission networks which offer a high level of security such as EMIZON and FRATECH and conform with AS/NZS 2201.5:2008.

Burglary risk for \$20,000 may be acceptable with a Class 1 Dialler alarm transmission, however, a burglary risk for \$250,000 or more would ideally be protected with a Class 3 or Class 4 alarm transmission service.

*When advising clients to upgrade their alarm systems, consider the following (source – Mr Vince Squadrito, Risk Manager, Allianz Australia Insurance Ltd):*

- 1. The alarm transmission system option selected complies with at least Class 3 of Australian Standard AS 2201.5 – 2008 for its primary communication pathway, that is, C3 classification.*
- 2. The system should have multiple communication pathways, including GPRS and be status polled at a minimum every 120 seconds.*
- 3. The Monitoring Centre is a Grade A1, A2, B1 or B2 monitoring facility under AS 2201.2 – 2004.*
- 4. Certification be provided by the supplier that the monitoring system has been tested and certified by a competent, independent third party to comply with the requirements of Class 3 of AS 2201.5 – 2008.*
- 5. Certification should be provided by the alarm system installer of the method and classification under AS 2201.5 – 2008 of the actual alarm transmission system installed at the premises, stating classification (eg. C3/R2), communication pathways and polling frequency.*

There are several ASIAL member security companies who are ready and able to assist you and your clients. You may care to phone Suzette or Scott at Central Monitoring Services on (02) 9809 9288, or visit [www.centralmonitoring.com.au](http://www.centralmonitoring.com.au) for guidance and more information regarding your client's conversion from their Securitel alarm system to a suitable alternative.